

TB MP0025

TECHNICAL BULLETIN

INFORMATION ONLY

For the Attention of : SLL Testers, Subcontract Installers, Installations Manager and Contract Managers, Service Branch Managers, Tim Collins, Will Roberts

From: Tony Knapp, Stannah Lifts Ltd Tester
Date : 15th January 2018
Product : Xtralift 2.0 (MP)
Subject : Safety Gear Bar
Pages : 2

Originator : Stannah Lifts Ltd, Anton Mill, Andover, Hants SP10 2NX 01264 339090

Detail

During a recent product incident, the Branch received a call to attend site after the Fire Brigade had released trapped passengers. The Engineer found that the safety gear had activated in the down direction and was stuck on the third floor. Engineer reported that there appeared to be something wrong with the safety gear but he was unsure as to what. FSM attended site and carried out an investigation. He found the safety gear linkage arm had completely come free from the safety gear. He was unable to confirm the root cause for this.

Action

The safety gear is sent preassembled from the supplier, however, adjustments are then required to be carried on out site as per the stickers. Please ensure when working on safety gear all the nylocks are in place and tightened correctly, and photos of this would also assist.

