

TB168

SAFETY BULLETIN

INFORMATION ONLY

For the Attention of : Kim Saville, Dean Huggins, Installers, Service Engineers
CC: Jo Walsh
From: Paul Clifton
Date : 18th April 2018

Subject : Incident Report 2339 – Platform lifting mid travel
Product: Stairiser CR

Background

A service engineer attended site to investigate reports of a platform stopping and attempting to fold away from landing level. The lift was 14 years old.

Root cause and remedial action

The root cause was found to be failure of the barrier arm switch S11m. The switch was replaced and no further occurrences have been reported

Actions:

We are aware of only this one occurrence being formally reported. This technical bulletin is therefore produced and issued for information and awareness purposes only.

Should you experience a platform stopping and the platform attempting to fold away from floor level, switch S11m should be checked in the first instance. The switch should be changed and the mechanical slide readjusted as per the installation manual.

