

TB 182

TECHNICAL BULLETIN

INFORMATION ONLY

SAFETY ISSUE

For the Attention of : Installers, Trade Customers & Service Engineers

Date : 21/02/2022

Product : Midilift GL, SL & Piccolo Platform Lifts

Subject : Verification of correct relays

Pages : 2

Originator : Stannah Lifts Ltd, Anton Mill, Andover, Hants SP10 2NX 01264 339090

Detail

Certain variants of the products listed above make use of a 24V relay (Stannah part no. 901044). Stannah Lifts have been advised, by the supplier of the relays, that they have mistakenly supplied some 12VDC relays in place of the 24VDC ones.

These incorrect relays (12VDC) will function for a period of time. As a result, control panels fitted with these relays may have passed through the end of line factory test process. Consequently, there may be lifts that have been delivered, or are currently being installed, that have been supplied with these incorrect relays.

Since the 12VDC relays can be expected to fail at some point in the future, we request that any of the products listed below are inspected to determine if the correct relays have been fitted and take the appropriate course of action.

Product variants affected are:

- Midilift GL or SL equipped with powered gate/door operators
- All Midilift Piccolos

Action required:

Any relays which are not marked as 24VDC must be replaced with the correct 24VDC relays. If all relays are 24VDC, no further action is required.

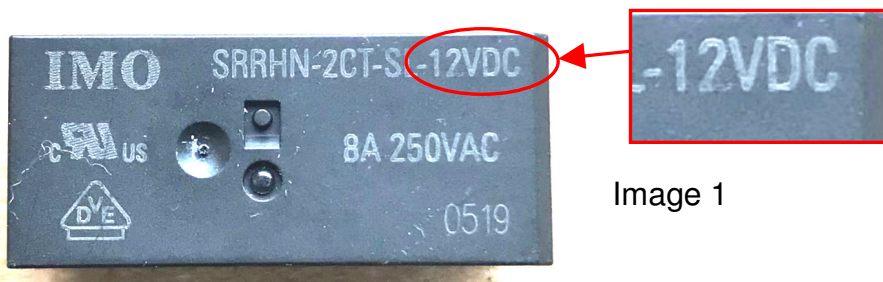
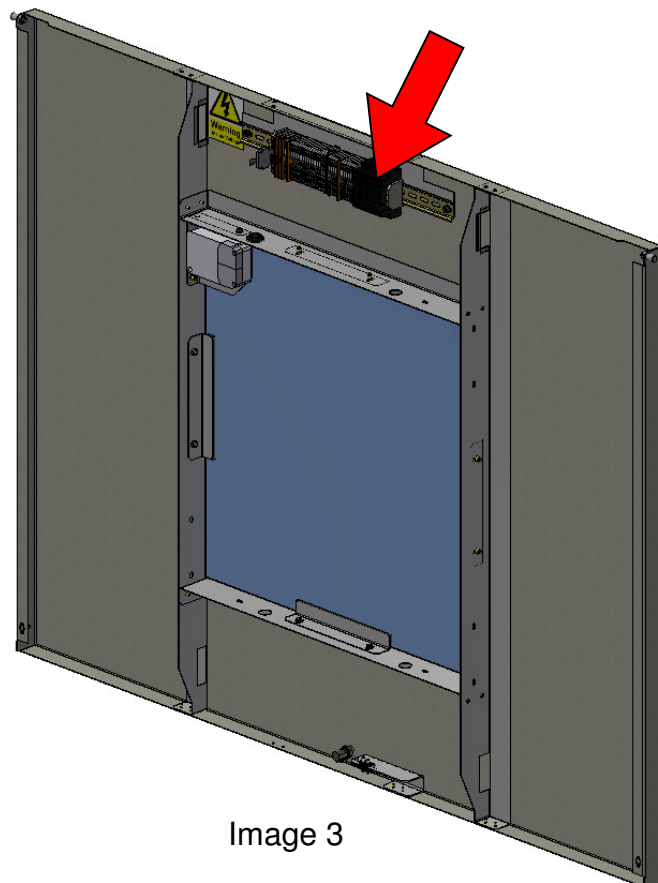
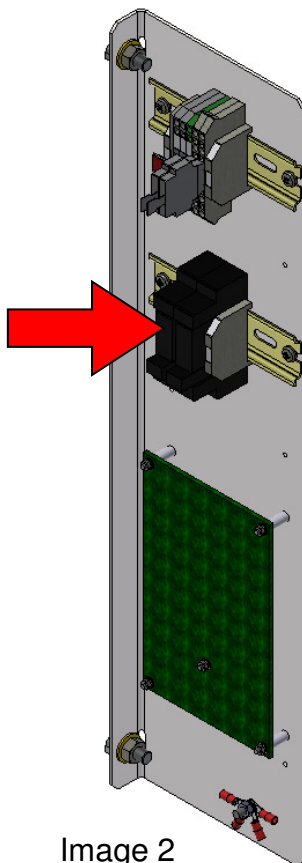


Image 1

The relay voltage can be identified by the text printed on the top surface of the relay (top right corner - see inset photo)

Table 1 - Location and quantity of relays:

| Product | Relay location | No. of powered gate/door operators | Total no. of relays |
|---|---|------------------------------------|---------------------|
| GL and SL (<i>with powered gate/door openers</i>) | Trailing cable bracket (next to guide rail at lowest landing) – Image 2 | 1 | 2 |
| | | 2 | 4 |
| Piccolo | Terminal rail on hinge down cabin ceiling – Image 3 | 1 | 4 |
| | | 2 | 7 |



Summary

Any relays which are not marked as 24VDC must be replaced with the correct 24VDC relays.

24VDC relays can be obtained by contacting **Stannah Customer Support** (stairliftservicesupport@stannah.co.uk). Please provide the lift contract number and the number of 24VDC relays that are required.