

TB 177

TECHNICAL BULLETIN

SAFETY ISSUE

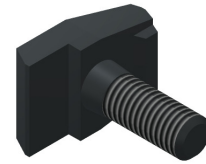
For the Attention of : Trade Customers, Installers, Installations Trainer, H&S Manager

Date : 10th March 2021

Product : Midilift Piccolo, SLplus & XLplus cabin lifts

Subject : M12 Guide Clips

Pages : 2



Originator : Stannah Lifts Ltd, Anton Mill, Andover, Hants SP10 2NX 01264 330090

Detail

It has been observed on a recent installation that, on rare occasions some M12 guide clips used on Midilift cabin products (for clamping brackets to the cabin guide rails) do not seat correctly. This is due to a combination of the hole diameter in the brackets and the manufacturing tolerances of the guide clips and guide rails.

The heel of the clip **does not** make contact with the bracket before tightening and even after tightening.

INCORRECT

CORRECT

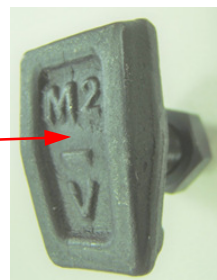
The heel of the clip **does** make contact with the bracket before and after tightening.

This issue only occurs on a certain make of clip which are marked $\frac{M2}{V}$.

Stannah Lifts are therefore stopping the use of all M12 guide clips that are marked with $\frac{M2}{V}$ until further notice.

$\frac{M2}{V}$

Marking is on this face of clip



Products within the scope of this bulletin, that are in your storage facilities or are currently being installed, must have any clip marked $\frac{M2}{V}$ replaced by clips of a different make (i.e. not marked $\frac{M2}{V}$).

Summary

- Clips marked $\frac{M2}{V}$ must not be used until further notice.
- Replacement clips will be supplied by Stannah Lifts upon request. Please contact the Production Support team, with the contract number(s) and quantity of clips required.

Notes:

1. Some of the replacement clips may be marked $\frac{M2}{U}$ these are ok to use.

2. Future deliveries will be supplied with the suitable alternative clips.

3. Stannah Lifts are currently investigating and testing possible changes to the product that would permit use of the $\frac{M2}{V}$ clips at some point in the future.

If and when these changes are implemented, Stannah Lifts will issue another technical bulletin.

4. Lifts already installed using $\frac{M2}{V}$ clips do not require any retrospective action as the incorrect engagement of the clip would have been observed at the time of original installation.