

**TB KLN018**

## **TECHNICAL BULLETIN**

**Information**

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**For the Attention of :** SLL Testers, Service Engineers, Training Dept.  
**From:** Tony Knapp – Product Support Engineer  
**Date:** 08 April 2019  
**Product:** Kleemann  
**Subject :** **LiSA 20 Controller Error 75**  
**Pages :** 1 of 4

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### **Background**


Error 75 is the timing of the door check.  
If the value of the door check is below 3500 the error could occur putting lift out of service. The default setting from the factory has been as low as 1500. This should be increased to a minimum of 3500 to prevent error 75.

See attached bulletin

### **Actions**

If Error 75 is logged, check parameter setting as per bulletin

Tony Knapp

|   |  |   |  |
|---|--|---|--|
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| <b>PRODUCT BULLETIN</b>   |  | Kleemann Ref. No: P.BUL.03.03.19<br>Date: 27/03/2019  |  |
| <b>Bulletin Title: Error 75 on LISA20 controller (EN81.20)</b>  |  |   |  |
| <b>Lift Type:</b> Hydraulic & Traction  |  | <b>Valve Type:</b>  |  |
| <b>Controller Type:</b> LISA20  |  | <b>VVVF Type:</b>   |  |
| <b>Bulletin</b>   |  |   |  |
| <p>This bulletin has to do with the error 75 that appears in LISA20 that could be down to timing value of the door check. Of course if the value is already by the factory at the desired level of 3500, then you should try to address the fault in different aspects following the bellow capture of fault explanation from LISA20 manual.</p> <p>To check and alter this value type in command menu 7028 and OK (please see capture bellow) and then change the value of &lt;t:delay to test SK3/4 (ms)&gt; to the value of 3500<br/>Please remember to Save the change when you exit to main page.</p> <p>You should expect all recent projects dispatched after May 2018 to have this parameter update by the factory.</p> |  |   |  |

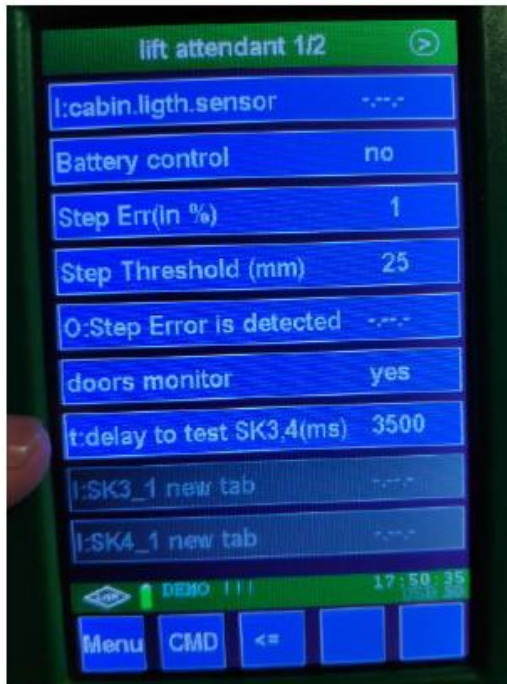
## PHOTOS & CAPTURES

Kleemann Ref. No: P.BUL.03.03.19

| Error Code: 75 |  |  |
|----------------|--|--|
| Reset          | 800 + Ok   |  |
| Short text     | Err SK3 is bridged   |  |
| Long text      | Err SK3 is bridged   |  |
| Description    | Notification that the safety circuit SK3 is bridged. Prerequisite for this is that monitoring is activated in the li attendant menu. |  |
| Reaction       | General  | The control switches into „out-of-order“ mode. |
|                | Rope   |  |
|                | Hydraulic  |  |
| Causes         | - Bridge at SK3  |  |
| Remedy         | - Check wiring   |  |

Capture from LISA20 manual with Error explanation





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