



Your Stannah Guarantee

Stannah Lifts Limited are proud to have secured British Standards BS5750 Quality Assurance Certification and are pleased to guarantee the whole of our materials and workmanship for period of twelve months from completion of installation and handover of the lift to you on the following conditions:

- That you enter into a proper service contract with our sister company Stannah Lifts Service Limited.
- As in the motor care industry, your new lift must be properly serviced and maintained to keep it working at its very best.
- Should any defect in workmanship or material become evident within such period or in any park delivered under this contract, we undertake to repair or replace the defective part, as soon as possible during our normal working hours (Monday to Thursday 8.00a.m to 4.45 p.m, Friday 8.00 a.m to 3.45 p.m).
- Should attendance outside normal working hours be requested, it will be subject to a reasonable excess charge. The address and telephone number of your nearest Service Branch will be given on the 'Completion Notice' which you should sign prior to handover of the lift to you.
- The Guarantee does not cover repairs, replacements or adjustment which may be required as a result of ordinary wear and tear, wilful or accidental damage, misuse, neglect or any other cause beyond our control.
- That all outstanding monies have been paid to us.
- The lift well and machine room must be maintained, and free from damp and properly ventilated. In particular the machine room temperature should remain between 15°C and 30°C to ensure suitable operating conditions.

STANNAH LIFTS LIMITED

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