



5. Servicing

General

On completion of installation of the lift it is important that arrangements are made for the proper care of the equipment.

We offer skilled maintenance service through one of our local offices using trained service mechanics under the control of efficient supervisors with a responsibility for quality control in accordance with Company standards.

Acceptance of a Stannah Service Contract ensures that your Stannah lift will be serviced and lubricated as recommended by us. This will ensure the life of the equipment will be prolonged and its operation safe and reliable.

Please contact your local service office as detailed on page 2 of this booklet in case of queries or problems. Alternatively, you may wish to contact our Customer Service Department at Stannah Lifts Limited, Anton Mill, Andover Hampshire SP10 2NX.

Fax: 01264 337942; Tel: 01264 339090

Caretaker Agreement

After the lift has been commissioned and demonstrated to the customer's agent, the lift should be switched off until servicing arrangements have been finalized. We offer a caretaker service agreement to cover the period between the lift being commissioned and the ultimate client accepting responsibility. If lift service is required during this period for demonstration purposes we strongly recommend advantage be taken of this caretaker service agreement. Our local service office will be pleased to provide full details.

Safety in Machinery Spaces

It is a statutory obligation to provide means of access and lighting to the lift motor room or cabinet in order to comply with the Health and Safety at Work Act and Factories Act. It is the owner/occupier's responsibility to ensure compliance with these regulations. Our engineers are instructed not to work under unsafe conditions or when the installation does not comply with the regulations.

At the time of handover, the lift is provided with the following safety equipment:

- 1 Rubber mat.
- 1 Electric shock card.
- 1 Danger notice.
- 1 Emergency Lock release key.
- 1 Hydraulic lift warning plate fitted next to the main electrical in the lift machine room or cabinet.
- 1 Emergency release procedure .

It is important that the emergency release procedures are understood. When the lift is commissioned and when regular servicing is arranged, our local service office will be pleased to demonstrate these procedures to the user or owner/occupier's representative.

Motor Room/Cabinet Temperature

When lift operation is required at infrequent intervals after completion of lift installation and before full commissioning in an unoccupied building, we advise that the motor room or cabinet area should be maintained between 15°C and 30°C. This is especially important on hydraulic lifts. Additional thermostatically controlled heating may be required - see record drawings.