



## **WINDCREST AUTODIALLER** **CALL MONITORING OPERATING INSTRUCTIONS**

**THIS DOCUMENT IS TO BE FORWARDED**  
**TO THE NOMINATED EMERGENCY TELEPHONE**  
**RECEIVERS**

### **Receiver of Rescue Call**

When the receiver of the emergency call lifts the hand set, they will be in two-way communication with the trapped passengers.

### **Identifying the Lift Location**

The location of the lift will automatically be announced after 20secs into the call stating the site address and lift number. The location may also be established at any time throughout the call by pressing the “\*” key.

### **Extending the Call**

The call can be extended by pressing the “#” key when the announcement “**To continue the call please press the alarm button now**” is heard.

### **Terminating the Call**

The call can be terminated at any time by pressing the “0” key and replacing the handset.

### **Making a Call to the Lift**

It is possible for the person receiving the call to make a call to the lift just as they would a normal telephone.

Inside the lift car an announcement will be made to instruct the person to press the “**alarm**” button. However, if no button is pressed, the call will be answered after the announcement “**Answering an incoming call**”. They will then be in two way communication.

The call can be terminated at any time by pressing the “0” key and replacing the handset.

### **Site Telephone Number**

**Tel. Number**

**Lift Number and Address**

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